



## Question:

“Health & Safety is so important. What is the right solution for my organisation?”

## Answer:

“The Compliance Group’s team of experts can help you select the right solution for your organisation”

TCG provide employer services across many industry sectors and in varying degrees of complexity. So finding the right solution for your organisation is second nature to our consultants.

## TCG – Health & Safety

TCG Health & Safety consultants provide Health & Safety solutions across many industry sectors. We are able to create policy and protocol documents, complete risk assessments and provide training to Line Managers. Whether you have single or multi-sites, static or mobile workers, we are able to implement the Health & Safety review appropriate to your working practices.

TCG provide one-off audit facilities or contractual maintenance solutions.

## Question:

“What is the big deal with Health & Safety; it does not affect me...does it?”

## Answer:

“If you employ 5 or more members of staff, you are required to observe the full legislation. Failure to do so could result in fines and criminal convictions.”

For your organisation to obtain the very best in Health & Safety management you will need professionals who put your organisation first in seeking to achieve your objectives, at the same time as complying with strict legislation.





## Case Study

### Company Profile

Time Line Limited is a logistics company, based in Birmingham, that delivers products nation-wide. They currently employ 750 staff.

### Customer's Business Issues

Satisfying the clients is of course an important function. But with a warehouse distribution service, ensuring the Health & Safety of staff is vitally important, not just for the staff but also the clients require a robust Health & Safety policy.

"Due to the demands of our business we find it very difficult to allocate sufficient time to keep up to date on Health & Safety legislation and implement it at our sites." Mr Green added, "combined with our warehouse environment, mobile workers and office functions, it is difficult to know what to focus on."

### Customer's Business Objectives

Time Line wanted to achieve several specific objectives as part of this solution:

- Establish clear Health & Safety policies and protocols for the business
- Ensure Health & Safety laws are adhered to
- Maximise the benefit of outsourcing by providing Health & Safety training of their site manager

### Initial Customer Set Up

Previously Health & Safety had been dealt with by the Operations Director. Time Line would manually keep records of training, risk assessments etc. and found it difficult to keep this up to date, particularly with the changes in the workforce. The systems used by Time Line were not sufficient to provide an adequate audit trail.

Time Line also found keeping up to date with the legislation changes very difficult.

### The Compliance Group Solution

"We needed a solution to ensure that the Health & Safety compliance is maintained, to minimise the exposure of the company" explains Mr Green. "Along with that, the company also wants to spend less time on Health & Safety issues, whilst engendering a Health & Safety culture within the organisation so we can concentrate more on new business development and the service we offer our clients".

This was achieved by out-sourcing to The Compliance Group, which freed up the time of a number of core employees. The Compliance Group took over responsibility for developing Health & Safety protocols and procedures, compliance and training. The Compliance Group's experts also took a very proactive approach and get very involved in the culture of the organisation.

This allowed the Time Line team to concentrate on the business, rather than the Health & Safety issues, reducing the risk to the business and allowing key members of staff the time to develop better relationships with their clients and take on a greater volume of business.

The solution from The Compliance Group involved a combination of Services, Software, Hardware and ongoing support:

### Services

Complete set-up of Health & Safety policies and protocols, providing comprehensive reports to Time Line Review of all sites, mobile workers and work flow processes by The Compliance Group. The secure knowledge that the business will fully comply to the very latest statutory and legislative requirements

### Ongoing Support

- Direct liaison with employees
- Support desk Monday to Friday
- Advise on best practice

### Customer Benefits

There were a number of benefits that Time Line received as part of this solution:

- Peace of mind that Health & Safety will be handled in accordance with legislation
- Up to date advice on best practise and current legislation's
- No need for investment in additional training costs
- Reduction in administrative costs
- Enables more time to focus on the core business

### Why The Compliance Group?

"The Compliance Group offered the flexibility and professionalism we were looking for, and were clearly experts in the field," Mr Green commented.

### Contact Us

For further details on how The Compliance Group can assist you with your corporate compliance requirements please contact us on:

**01256 384700** or visit [www.compliancegroup.co.uk](http://www.compliancegroup.co.uk)